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## 2017 ROGERS CUP MEDIA GENERAL INFORMATION & GUIDELINES

### Tennis Canada Media Relations

#### **Nicole Watts**

Manager, Communications and Media Relations

Office: 416-665-9777 ext. 4092

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#### **Caroline Anderson**

Coordinator, Communications and Media Relations

Office: 416-665-9777 ext. 4545

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#### **Rahim Karmali**

Communications Intern

Office: 416-665-9777 ext. 4217

Email: [rkarmali@tenniscanada.com](mailto:rkarmali@tenniscanada.com)

### Venue Address

#### **Aviva Centre at York University/Tennis Canada**

1 Shoreham Drive, Suite 100

Toronto, Ontario

M3N 3A6

Tel: 416-665-9777

[info@tenniscanada.com](mailto:info@tenniscanada.com)

### Media Centre Desk

416-665-9777 ext. 7873

### Tickets and Information

1-877-2TENNIS (283-6647) ext. 4333

### Websites

[www.rogerscup.com](http://www.rogerscup.com)

[www.tenniscanada.com](http://www.tenniscanada.com)

[www.wtatennis.com](http://www.wtatennis.com)

[www.usopenseries.com](http://www.usopenseries.com)



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### **WTA – Corporate Headquarters**

Corporate Headquarters  
100 Second Avenue South Suite 1100-S  
St. Petersburg, Florida, USA 33701  
Phone: +1.727.895.5000  
Fax: +1.727.894.1982

### **Official Host Hotels**

Hilton Toronto  
145 Richmond Street West  
Toronto, Ontario  
M5H 2L2  
Tel: 416-869-3456

Hilton Suites Toronto/Markham Conference Centre & Spa  
8500 Warden Avenue  
Markham, Ontario  
L6G 1A5  
Tel: 905-470-8500

Hilton Garden Inn Toronto/Vaughan  
3201 Highway 7  
Vaughan, Ontario  
L4K 5Z7  
Tel: 905-660-4700

**\*Please note: Tournament transportation is only available from Hilton Toronto and Hilton Suites Toronto/Markham\***

### **Taxi Numbers**

Beck – 416-751-5555  
City – 416-740-2222  
Crown – 416-240-0000  
Kingsboro – 416-232-2222  
Royal – 416-777-9222



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### Airports

**Toronto Pearson International Airport**  
1-866-207-1690

**Billy Bishop Toronto City Airport (Porter Airlines and Air Canada)**  
Airport Administration – 416-203-6942  
Porter – Administration: 416-203-8100 / Reservations: 1-888-619-8622  
Air Canada – 1-888-247-2262 option 4

### Airlines

**Air Canada** – 1-888-247-2262

**United Airlines** – 1-800-864-8331

**American Airlines** – 1-800-433-7300

### Rail

**Via Rail Canada** – 1-888-842-7245

### Emergency

911



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### THE GEORGE GROSS MEDIA CENTRE

(Located west of the media accreditation office)

**OPEN SATURDAY AUGUST 5 – SUNDAY AUGUST 13**

**9 a.m. to one hour after the last match**

#### Information Racks

The following information from both Toronto and Montreal (if applicable) will be placed in individual slots:

- Umpires' cards (point by point progress of each match)
- Match statistics
- Updated draw sheets
- Transcripts
- Daily schedule of play (order of play on all courts)
- Competitor information (year's stats, head-to-heads, press releases, etc.)

Please consult the welcome desk should you require any further information.

#### Catering

Complimentary drinks and snacks will be provided. Lunch and dinner will be available in the media dining lounge at set times for a daily charge of **\$5 per meal**.

#### Equipment Available

Photocopiers, printers, Internet stations, lockers and TV sets will be available in the George Gross Media Centre.

#### Transportation and Parking

Transportation is available for players, coaches and accredited media from the **Hilton Toronto** and **Hilton Suites Toronto/Markham** to Aviva Centre at York University only. Please ensure your morning pickup is booked in advance with the Transportation Desk at the site (Extension 7097 or 7098) by 9 p.m. the previous evening. Please understand that transportation priority must go to players.

**Very limited** media parking will be available on site. Additional parking is available in all public lots at a cost of \$20 per session



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### Interviews

The main interview room is located inside the George Gross Media Centre. Players are only required to attend the post-match group interviews. Attending media members will be advised before the player arrives in the interview room.

Media members that are interested in individual interviews after a match should direct requests through the WTA communications staff or Tennis Canada media relations staff.

The interview area is equipped with a broadcast patch box to provide an audio feed of interviews in progress. Audio clips are available upon request.

### Media Seating

Media seating for Centre Court is available in **Section 126, rows P, Q, R and S**. Consumption of alcoholic beverages in the media seating area is prohibited.



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## **MEDIA GUIDELINES**

Due to space limitations, we request that you become familiar with the following information, so all accredited media representatives may work under the best possible conditions:

1. Upon presentation of an identity card, a permanent accreditation badge may be obtained at the media accreditation office located west of the box office at the north end of the stadium.
2. The accreditation badge is non-transferable and can only be claimed by the person for whom it is intended. Only media members who have received an official acceptance letter from the Tennis Canada media relations staff may receive accreditation.
3. A lost badge will only be replaced with the approval of Tennis Canada staff at a cost of \$5.00. The name on the lost badge will be noted for security purposes.
4. Media accreditation is available only for representatives who are on assignment for daily newspapers, radio and television stations, wire services, major weeklies, magazines and major online publications.
5. Use of accreditation for any purpose other than coverage of the tournament will lead to its immediate cancellation. Working members of the media are prohibited from asking for personal autographs or photos while on assignment. Inappropriate behaviour will result in your credential being revoked.
6. The George Gross Media Centre is reserved for accredited media representatives. Guests of media cannot be accommodated.
7. Only journalists and reporters with daily deadlines will have a reserved place in the media centre.
8. Only accredited media will be permitted access to interview areas.
9. With space allotted to photographers at Centre Court being very restricted, access is limited to those carrying a photo pass. These plastic badges, distributed at the media centre, must be returned the same day and immediately after use.
10. Volunteers will be situated in the George Gross Media Centre to assist accredited media members in fulfilling whatever requests they may have. These individuals are stationed behind the administration desk near the media centre's main entrance.
11. The media room on-site is fully equipped. It includes a high speed wireless internet connection which requires laptops that are wireless 802.11b or 802.11g compatible. Wired Ethernet connections will also be available.



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## REGULATIONS FOR PHOTOGRAPHERS

Photographers and camera operators are asked to respect the following regulations:

1. Rogers Cup presented by National Bank is organized so that players may perform under the very best possible conditions. Movement, noise, and any other distractions could be disruptive and harmful to players' performance.
2. Only photographers wearing a plastic "PHOTO" identification badge, obtained from the George Gross Media Centre, may enter the Centre Court area.
3. The plastic "PHOTO" identification badge must be returned to the George Gross Media Centre when its assigned period of use has expired.
4. All photos must be taken from a reasonable distance, far enough from the players and at an angle which is not directly in their line of vision.
5. If a player or official requests that no pictures be taken in a certain situation, photographers are asked to conform immediately.
6. It is forbidden to point a camera at a player about to set herself up for a shot in any manner which might bother her or distract her attention.
7. A photographer must not ask a player to pose during a match or while she is approaching a court.
8. In order to not distract or disturb the players, use of flash is strictly prohibited.
9. Cameras must be equipped with a silenced film-advance.
10. All photographers must check in daily with the official tournament photographer, Ron Turenne, who will assign photo positions on the east and west sides of the court.



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